



PcVue

# COMPANY PROFILE

## OUR COMPANY

Founded in 1981 by Pierre de Bailliencourt, **ARC Informatique** is a privately held company, headquartered in Paris, France that manufactures and markets industrial software. Originally developed for the process industries the product now also serves the infrastructure, utilities and building management systems markets (Smart Cities, Smart Building, Smart Water).

PcVue provides a flexible solution and the necessary tools to handle communication, networking, alarms and database management.

With **160+ dynamic team members around the globe**, we are both physically nearby and culturally in synch with our user base. The local approach facilitates efficient customer care. Our ISO 9001, 14001 and



27001 certifications ensure quality, sustainability and security. These are embedded in our own development processes and products from design to delivery.

Our objective is double: being present and available in the highly developing zones, and to accompany our clients in their international development.

Each subsidiary ensures both sales and technical support activities, and participate jointly to the development of our products in the definition of our next objectives.

In business for over 40 years, Arc Informatique is a forward-thinking industrial and commercial operations software editor and publisher with 16 branch offices worldwide. Using the latest technologies, Arc Informatique develops PcVue, a reliable, secure and robust operations software platform, dedicated to monitoring and control applications in markets such as Building and Campus Management, Energy, Transportation, Infrastructure, Manufacturing and other Industrial applications.



 The ARC Group consists of ARC Informatique, editor of PcVue, and 16 local affiliates to serve our worldwide customers base 

# FACTS & FIGURES



**12**

LANGUAGES  
VERSIONS OF THE  
PRODUCTS



**160+**

PEOPLE WORKING  
IN ARC GROUP



**80K+**

LICENSES  
INSTALLED  
IN THE WORLD



**16**

INTERNATIONAL  
BRANCHES



**40+**

YEARS OF  
EXPERIENCE IN  
SCADA



**\$20M**

TURN OVER

# OUR VISION & MISSION

Our ambition & how we work towards it



## VISION

Mastering interfaces between humans, systems and connected things. To be a global leader in digital transformation for process automation leading to a sustainable future. Secure sustainability through industrial automation.



## MISSION

Create powerful yet accessible software solutions that enable all enterprises, regardless of size or resources, to accelerate digital transformation. To guide manufacturers on their digital transformation journey to achieve highly tailored process automation solutions.



## PROMISE

A reliable and dedicated partner in digital transformation working with you towards achieving a sustainable and profitable future.

# OUR VALUES

❖ To serve and innovate, while guaranteeing quality and interoperability, are at the core of our guiding line. We endeavor to provide our customer with qualitative products, but also with an optimal service which will accompany you throughout your projects. ❖

## ❖ AN INNOVATIVE SPIRIT

Since its creation more than 35 years ago, PcVue has been a pioneer for many evolutions, at the cutting edge of progress; one of the first French SCADA under MS-DOS, a precursor for object-oriented SCADA under Windows & OS2, the prime 32-bit programming free editor, at the beginning of Web client based on Java, and the first editor to integrate 3D mimics among others.

The company is now exploring the mobility front with an unprecedented solution that enables our customers to achieve breakthrough improvements to efficiency of commissioning, operating and maintaining automation systems. We have developed a mobility infrastructure that takes advantage of technologies such as IPS (Indoor Positioning System) and GPS (Global Positioning System). It also features a contextual mobile HMI, as well as a rich graphical HTML5 web interface among other evolutions.

## ❖ AN OPEN MINDSET

PcVue Platform keeps ensuring interoperability and open systems through certified implementations of open standards. Already certified by DNV-GL (formerly Kema) for its IEC 61850 driver and BTL listed for its BACnet Advanced Workstation profile (B-AWS).

In line with our will to provide open standards for the benefits of our users, we are engaged in various standardization activities as an active member of working groups for BACnet, IEC, OPC, DNP and KNX among others.

# OUR SOLUTIONS

Addressing different needs

## BY MARKET



Smart Building



Power Automation



EV Charging



Transportation



Infrastructure



Industry



Water



Oil & Gas

 **BY APPLICATION**

**HMI/SCADA**

**Alarms management**

**IoT**

**Digital remote  
assistant**

**Cybersecurity**

**Database-driven  
advanced reports**

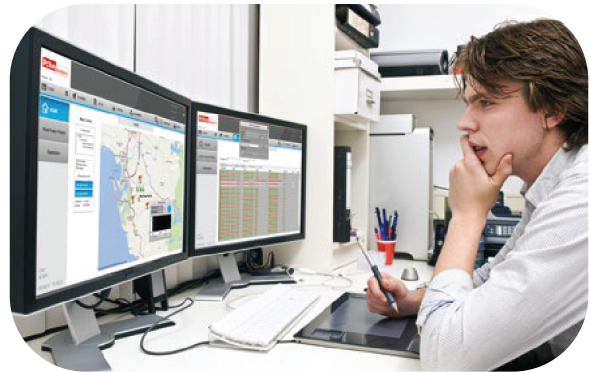


# OUR PRODUCTS

Embedding cutting-edge technologies & features

## **P** PcVue - HMI/SCADA

Secure, stable, scalable software platform designed for monitoring and controlling any connected systems and devices.



## **W** WebVue - Web HMI

Built-in HTML5 web client providing a user interface to monitor and control your process from any device.



## **E** EmVue - Energy monitoring

Software to calculate energy data and KPIs to help understand and track energy consumption.

## **S** SnapVue - Digital mobile assistant

Situational based mobile solution with geolocation, chatbot, widget and messaging to help field workers in their operations.



## **T** TouchVue - Notifications mobile app

A mobile app to notify mobile users for immediate action



## **F** FrontVue - Light HMI

Graphical user interface OPC client that retrieves real-time data from one or more OPC servers for monitoring and control any system

# OUR SERVICES

Providing full support

## CUSTOMER CARE

### HOT LINE



### TRAINING



### PRE SALES SUPPORT



### TECHNICAL ASSISTANCE



# A GLOBAL PLAYER WITH A LOCAL APPROACH

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# OUR STORY

**1981**

**Birth of the company**

ARC Informatique is created, settling down its HQ in Sèvres, in the Paris region of France

**1985**

**PcVue DOS is released**

**1991**

**United Kingdom**

PcVue Solutions Ltd is created

**1992**

**OS2 & Windows**

PcVue arrives on OS2 and Windows with the release of PcVue 2

**1997**

**Singapore**

PcVue South East Asia Pte. Ltd. is created

**1997**

**France - Lyon**

Lyon office is created

**1998**

**PcVue 32 bit version is released**

**1999**

**United States - Boston**

PcVue INC. is created

**2000**

**ISO 9001 certification**

ARC Informatique obtains the ISO 9001 certification

**2000**

**WebVue**

Release of the HMI web client WebVue, featuring in PcVue 7.0

**2001**

**Malaysia**

PcVue Sbn BhdC is created

**2002**

**PlantVue**

An affordable standalone HMI software, is released

**2002**

**France - Grenoble**

Grenoble office is created

**2003**

**France - Strasbourg**

Strasbourg office is created

**2003**

**France - Aix-en-Provence**

Aix-en-Provence office is created

**2004**

**Germany**

PcVue GmbH is created

**2005**

**PcVue 8 is released**

1981-1990

1991-2000

2001-2005

2006

**China** 

PcVue China office is created

2006

**Switzerland** 

PcVue GmnH office is created

2008

**Italy** 

PcVue Srl office is created

2009

**PcVue 9 is released**

2010

**Japan** 

PcVue Japan Co.Ltd is created

2010

**France - Lille** 

Lille office is created

2013

**PcVue 11 is released**

2015

PcVue receives a **DNV Kema Energy certification** for its IEC 61850 implementation

2015

**Chile** 

PcVue Lat Spa is created

2016

Winner of **Mesures Awards** for Innovation for its PcVue Mobile Solutions  
Winner of the **Kinetic Process Innovation Awards** for its contextual HMI/SCADA mobility

PcVue is BTL listed for its **BACnet Advanced Workstation (B-AWS)**

2016

**UAE - Dubai** 

PcVue DMCC is created

2018

**Spain** 

PcVue Solutions SL is created

2019

**PcVue 12 is released**

2020

**PcVue 15 is released**

2020

**United States - Miami** 

PcVue NA is created

2021

**India** 

PcVue India Pvt Ltd is created

2022

**Mobility Awards** in the “Best Achievement for Mobile Field Jobs” category

2022

**Armenia** 

PcVue Limited Liability Company is created

2023

**PcVue 16 is released**

2024

**EmVue is released**

2006-2010

2011-2020

2021-2024

## OPEN CONNECTIVITY SCADA SOFTWARE PLATFORM

In business for over 40 years, ARC Informatique is a forward-thinking industrial software editor with 16 offices worldwide. Using the latest technologies, ARC Informatique develops PcVue, a reliable, secure, and robust SCADA platform, dedicated to monitoring and control applications.

To answer the needs of performance, robustness and security for power system operators, PcVue delivers an efficient platform to monitor and control any kind of heterogeneous and distributed assets. With a cutting-edge UI, extended built-in drivers for power including IECs and DNP3, versatile architectures and full real time monitoring, data processing and reporting capabilities, PcVue ensures the reliability and availability of power from generation to distribution.

With 160+ dynamic team members, we are both physically very close and culturally compatible with our user base, thereby facilitating responsive customer care. Our ISO 9001, 14001 and 27001 certifications ensure quality, sustainability, and security in our development processes from design to delivery.



### **A CUSTOMER-ORIENTED APPROACH**

Listen to and answer our customers develop and adapt our solutions via R&D responsive technical support.

## GLOBAL PLAYER LOCAL APPROACH



## CONTINUOUS QUALITY IMPROVEMENT



ARC Informatique is ISO 9001,  
ISO 14001 and 27001 certified





## ARC Informatique

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ARC Informatique is ISO 9001,  
ISO 14001 and 27001 certified